

Association of Problem Gambling Service
Administrators

**2010 Survey of State Agencies Providing
Problem Gambling Services**

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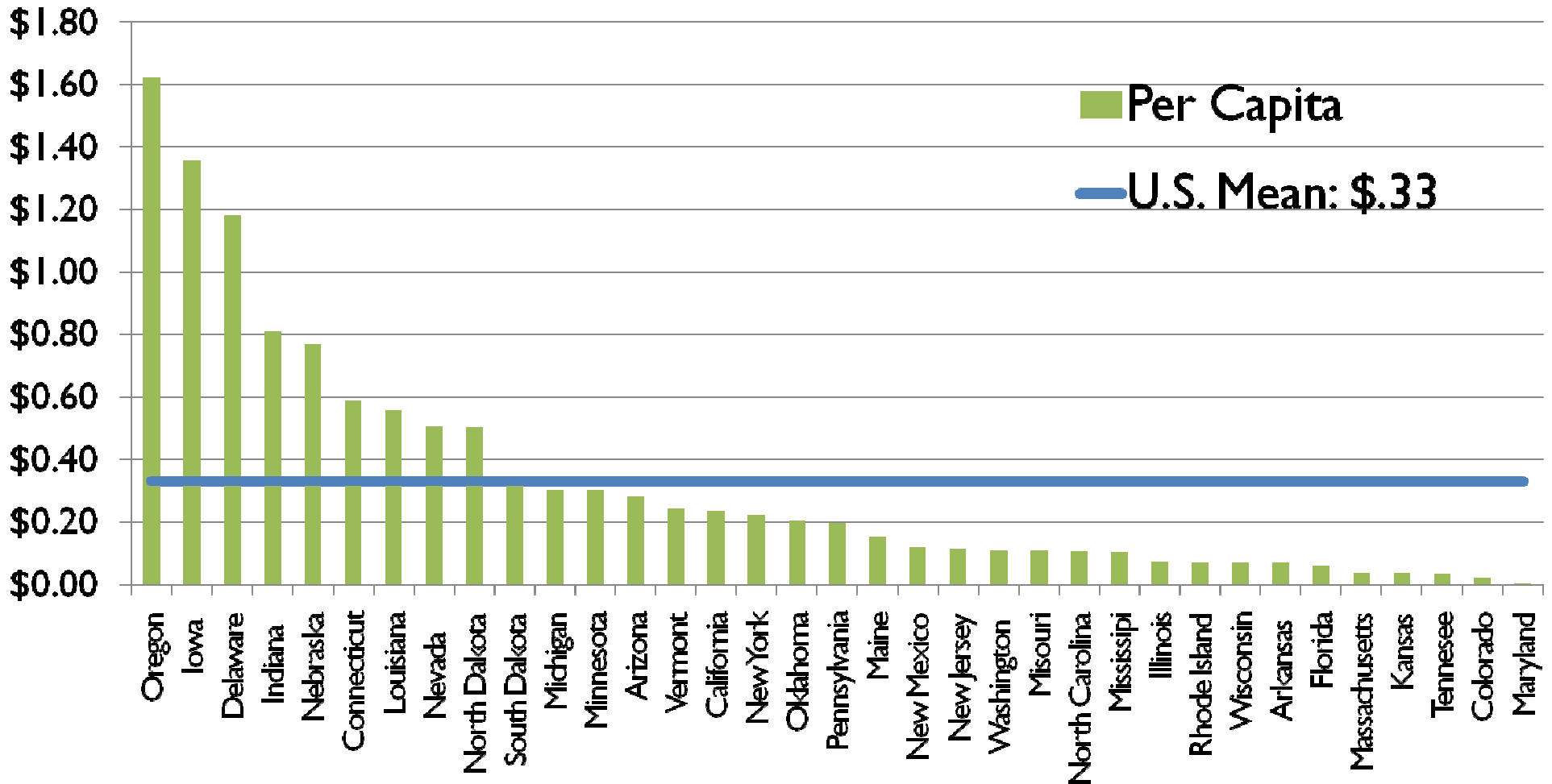
Kathleen Becker, Blanca Blanco, Patrick Thomas

Survey Methodology

- ▶ April & May 2010, all 50 U.S. States contacted
- ▶ A survey was completed on 46 states.
 - ▶ Survey emailed then completed by representative(s) from one or more government agencies and/or state council
 - ▶ "Phase II" review interviews were conducted with 41 survey respondents with one of the study's PIs.
- ▶ For those states that did not complete a survey
 - ▶ An average of 7 contact attempts were made
 - ▶ Web search provided some information (Florida & WV)
 - ▶ Unable to obtain any information (Ohio & Georgia)

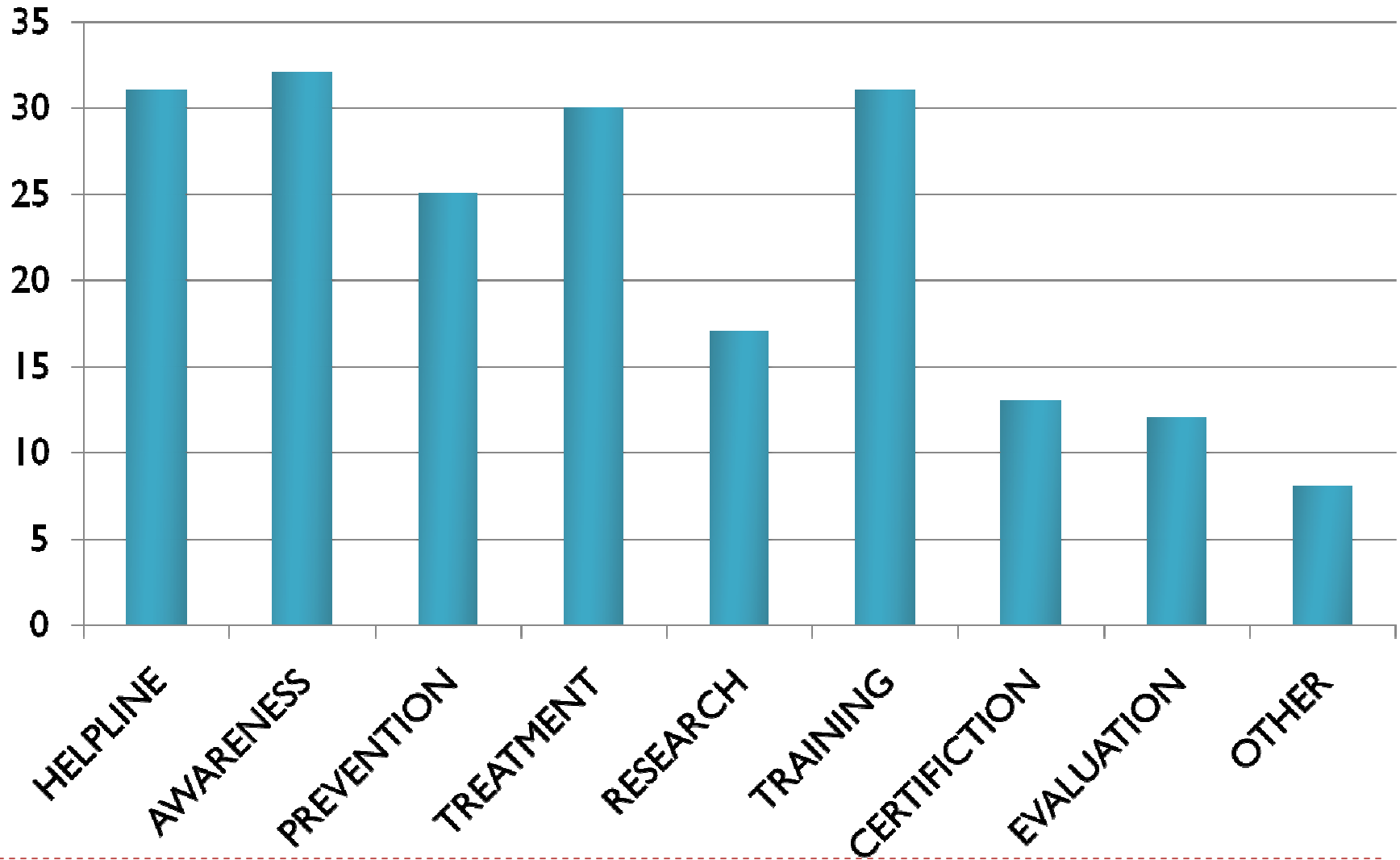


2010 Per Capita Spending by U.S. States On Problem Gambling Services

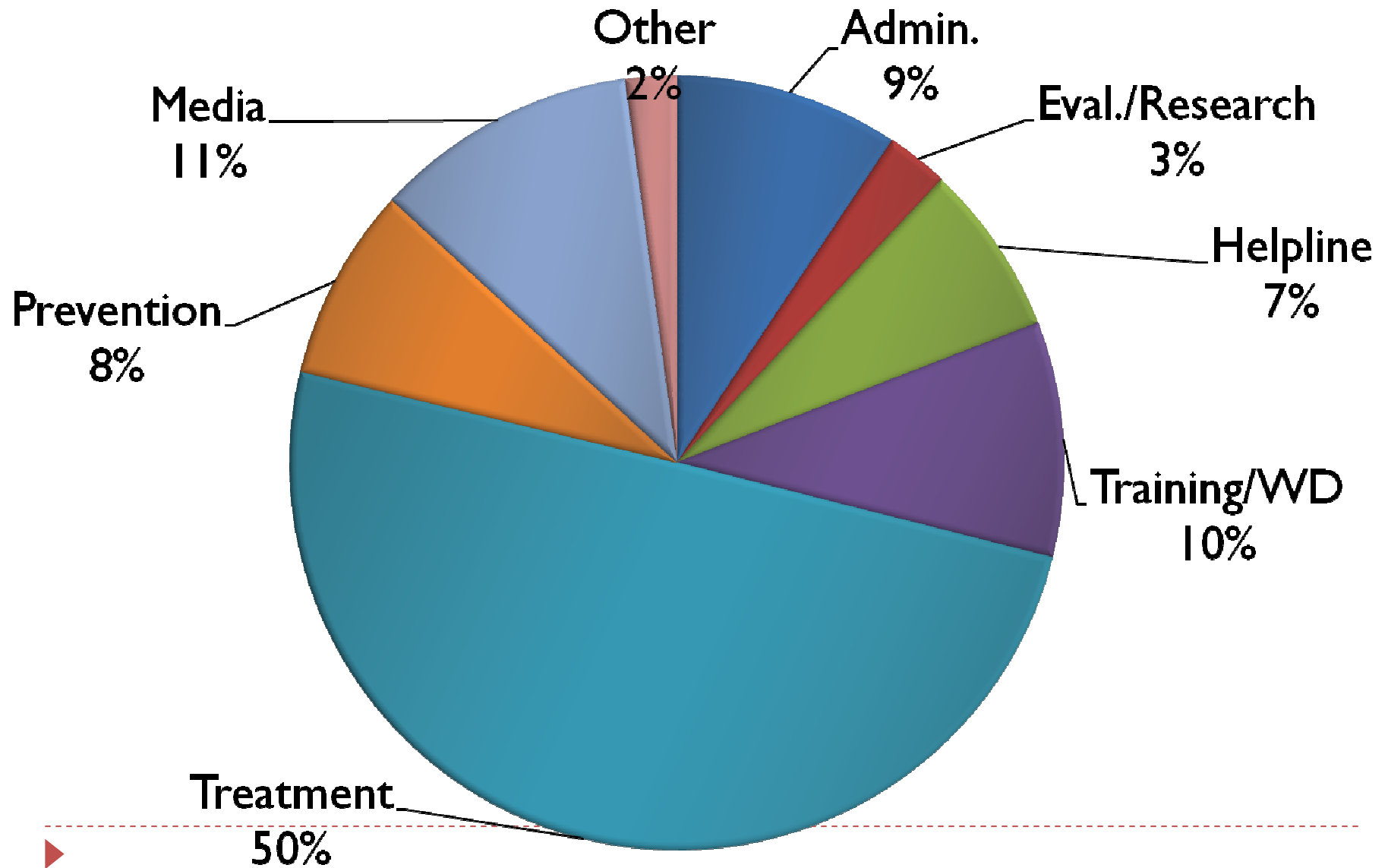


► Note: Includes only those funds line itemed for problem gambling services and passing through a state agency.

Number of States Using Public Funds for Specific Problem Gambling Services

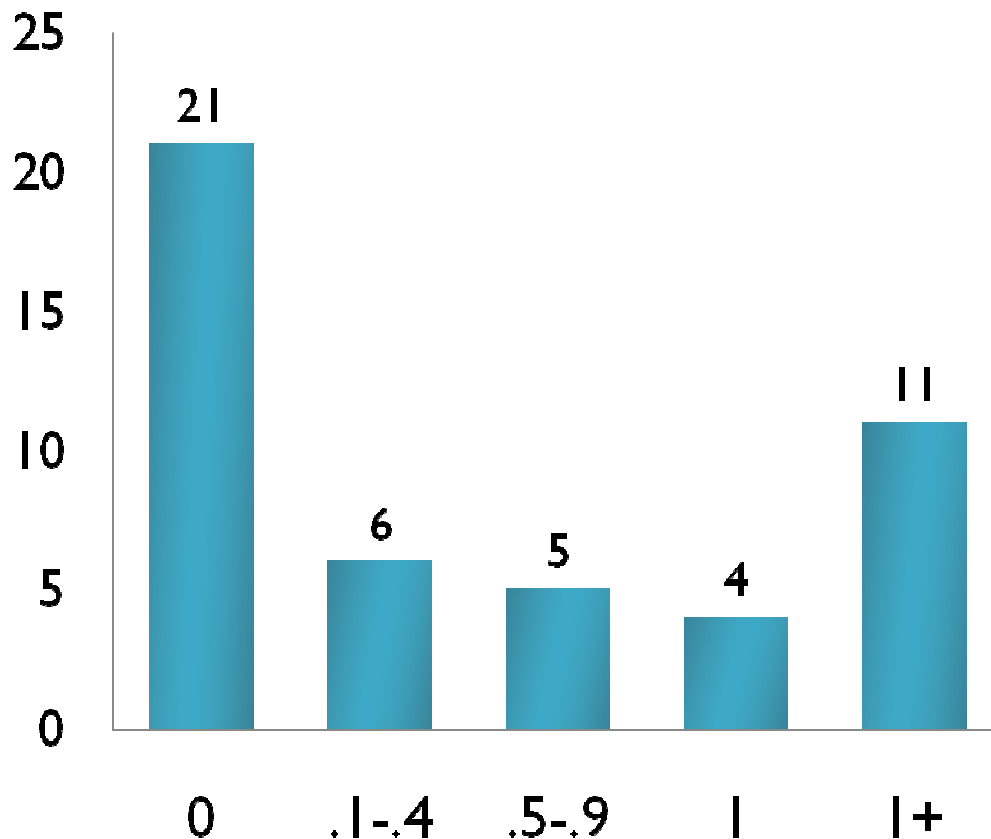


Allocations by Service Category



Number of FTE Dedicated to PGS

47 States Reporting



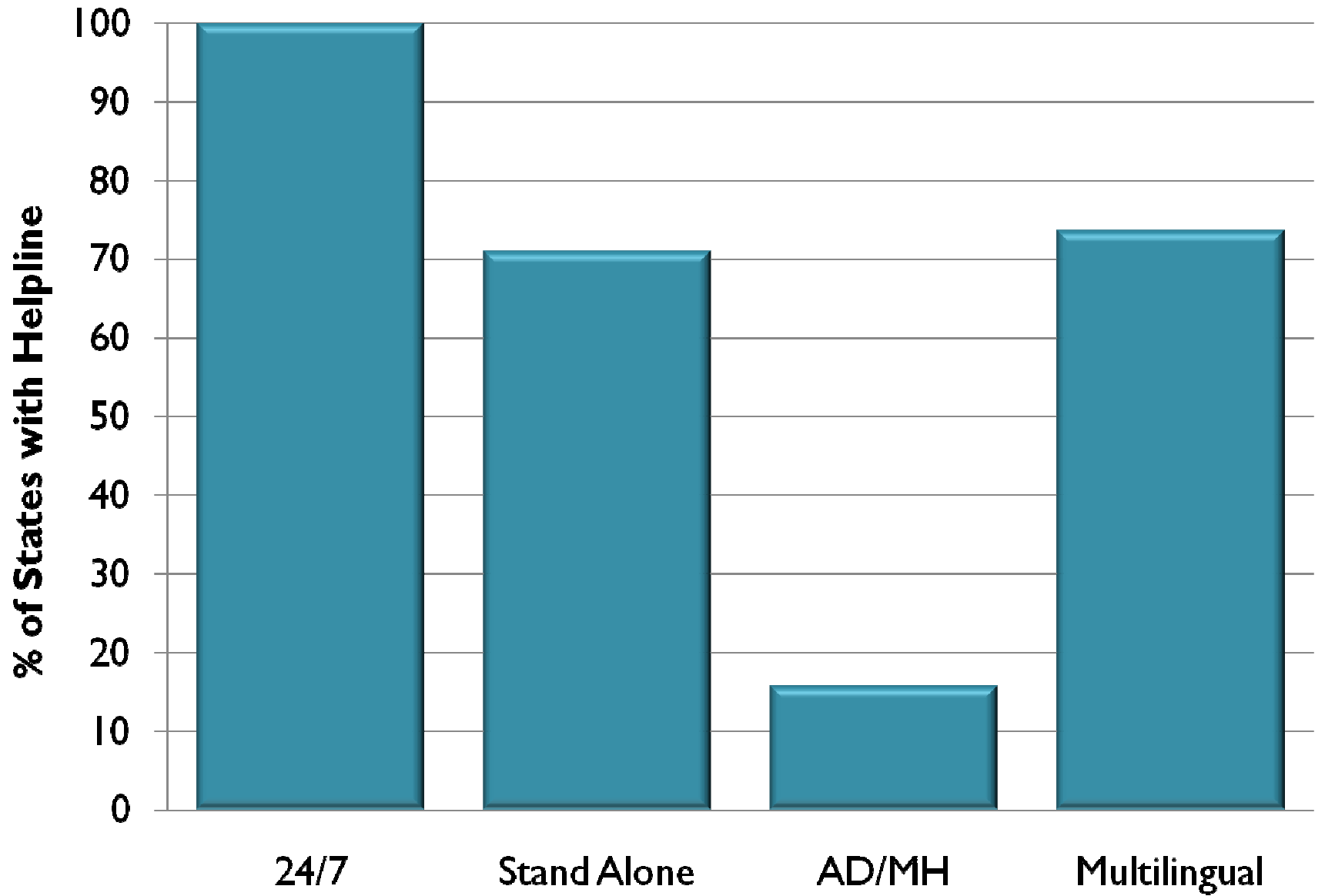
▶ Only 15 states fund one or more dedicated position(s) to administer problem gambling programs.

▶ FTE Dedicated to Administer Problem Gambling Programs/Services

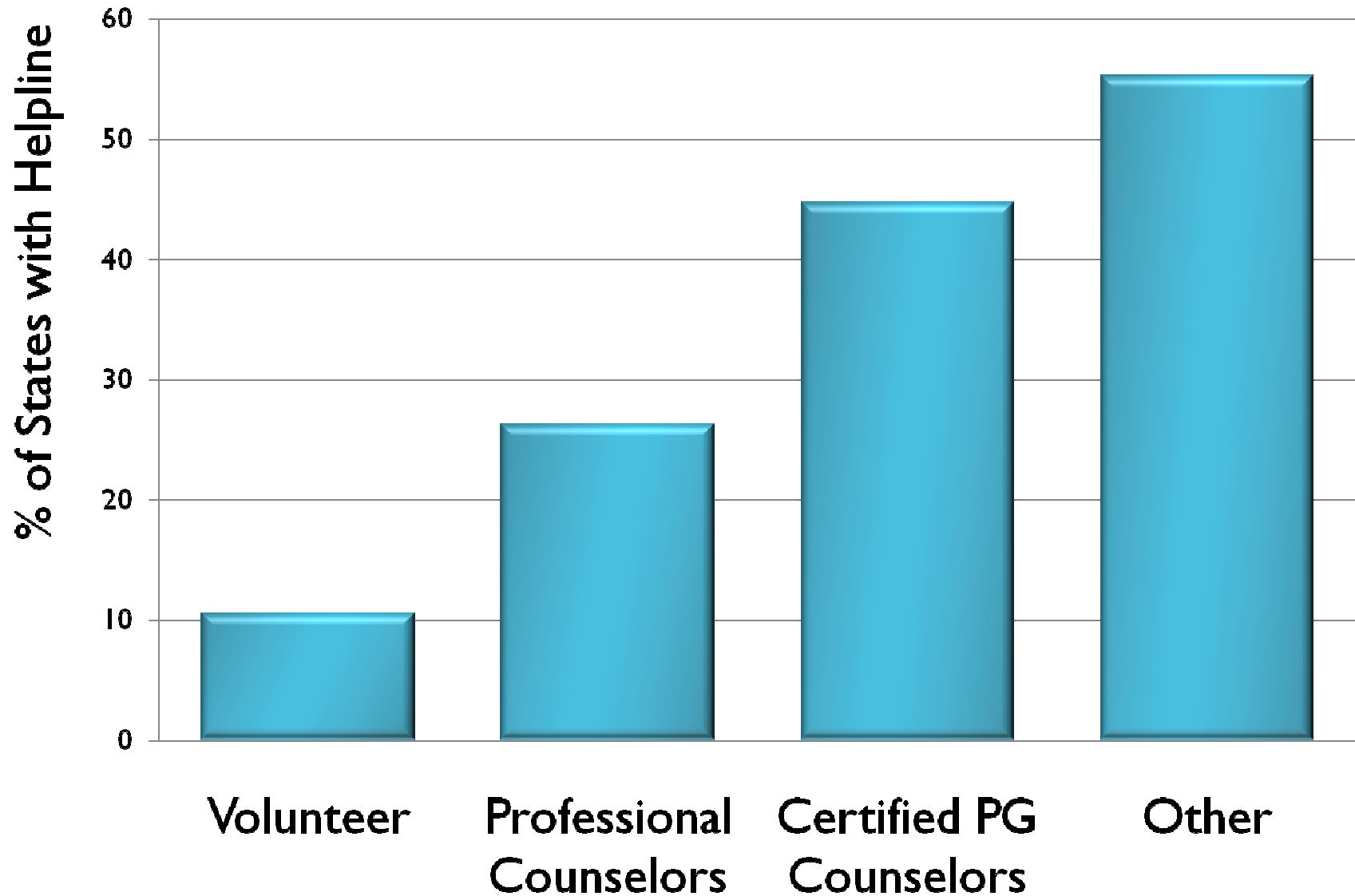
Problem Gambling Help Lines

2010 APGSA Survey Findings

Helpline Structure

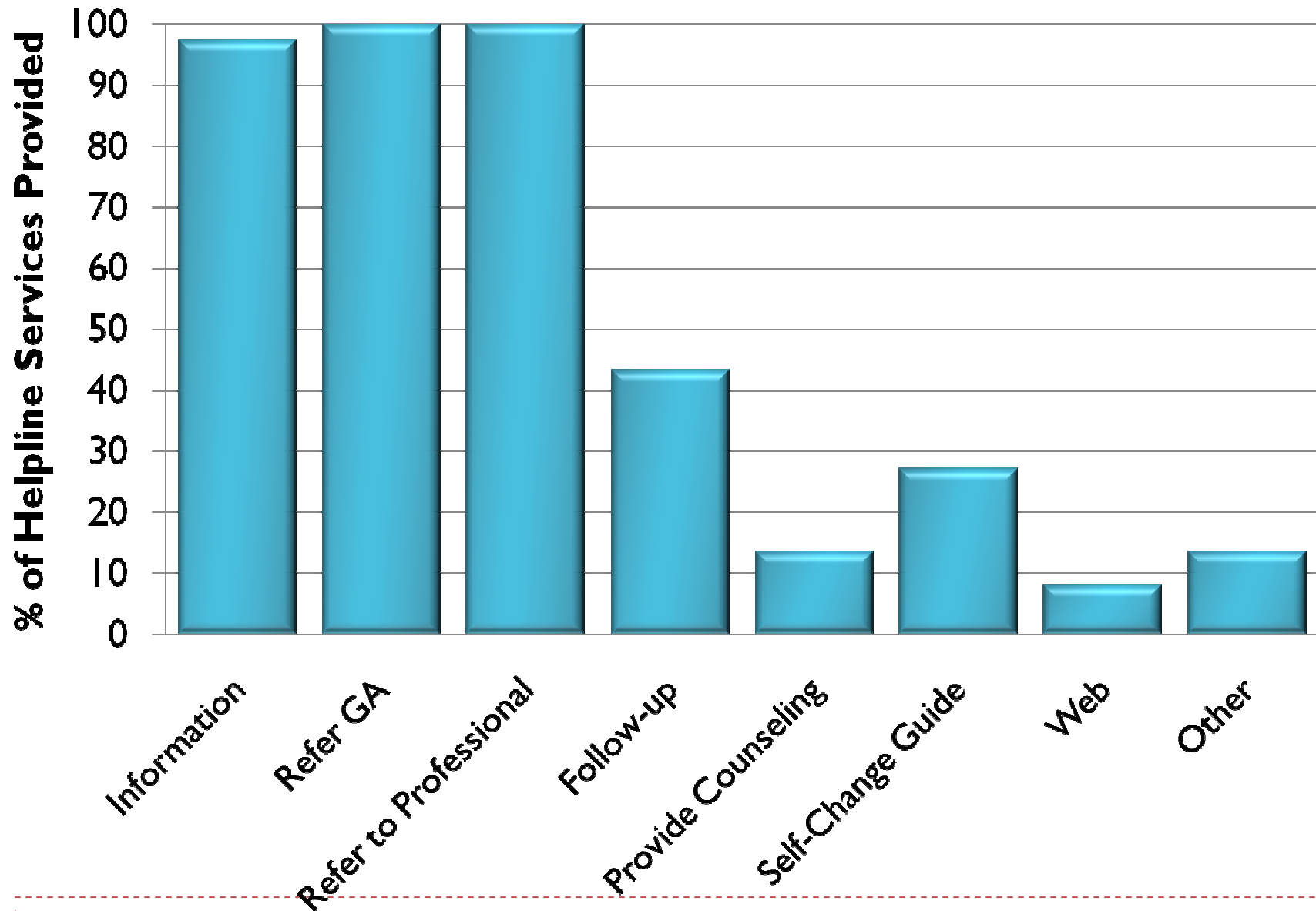


Helpline Call Staff



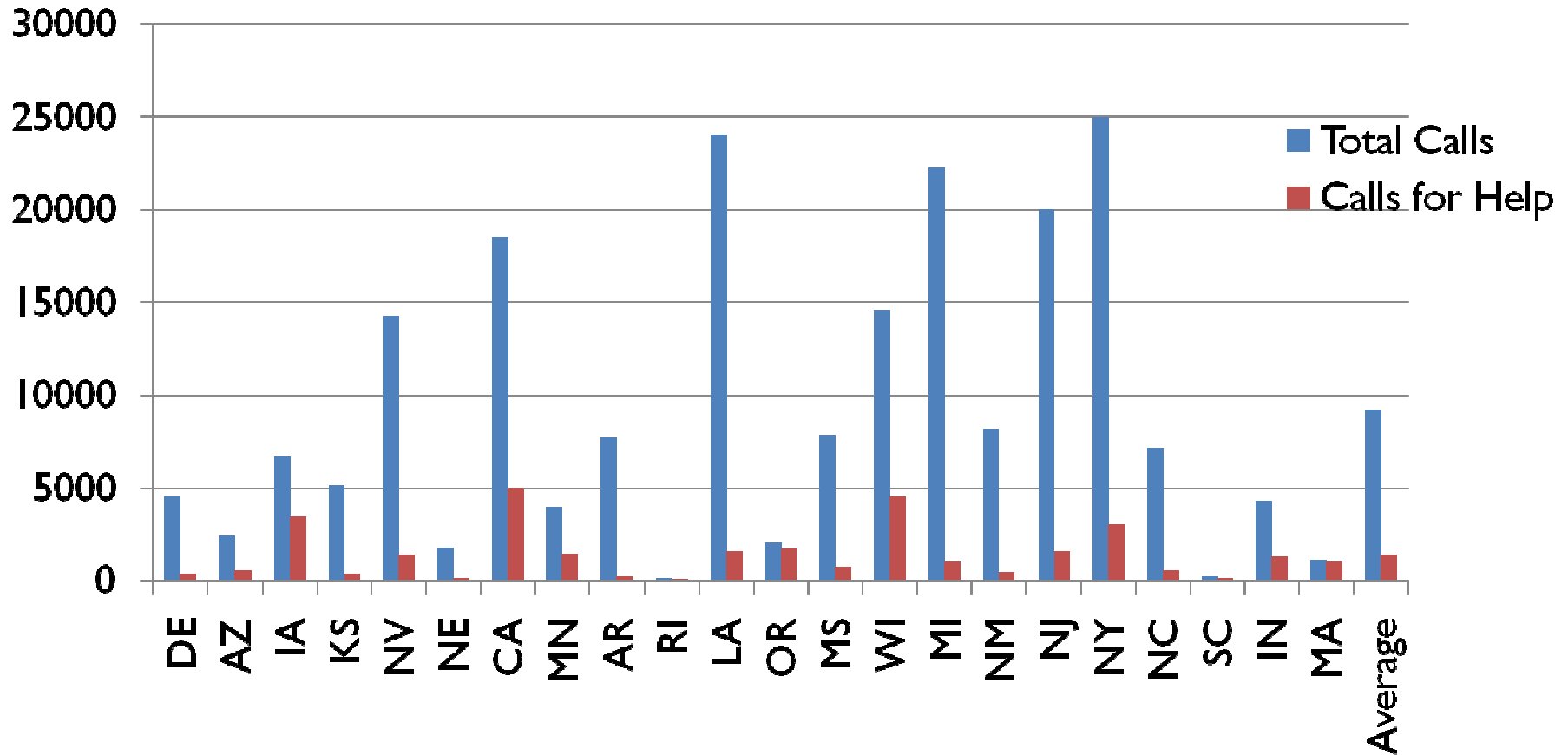
► *“Other” primarily consists of paid staff with training on PG and crisis management*

Helpline Services



For service to be included must be operationally standardized. Web=online live chat

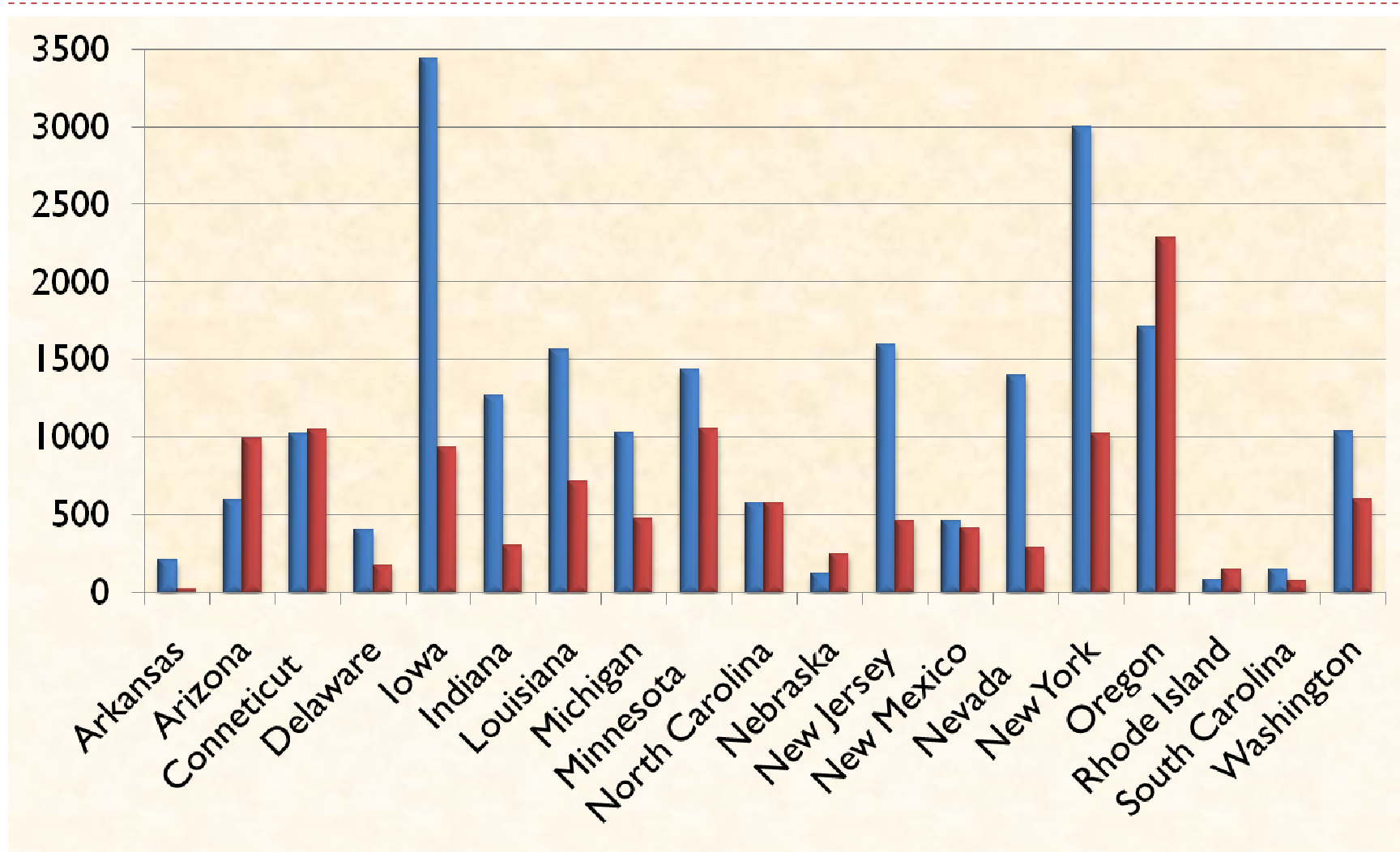
Helpline Call Volume



On average, 27% of calls are for help

▶ Ranging from 3% (AR) to 96% (MA)

Calls for Help Compared to Tx Enrollments



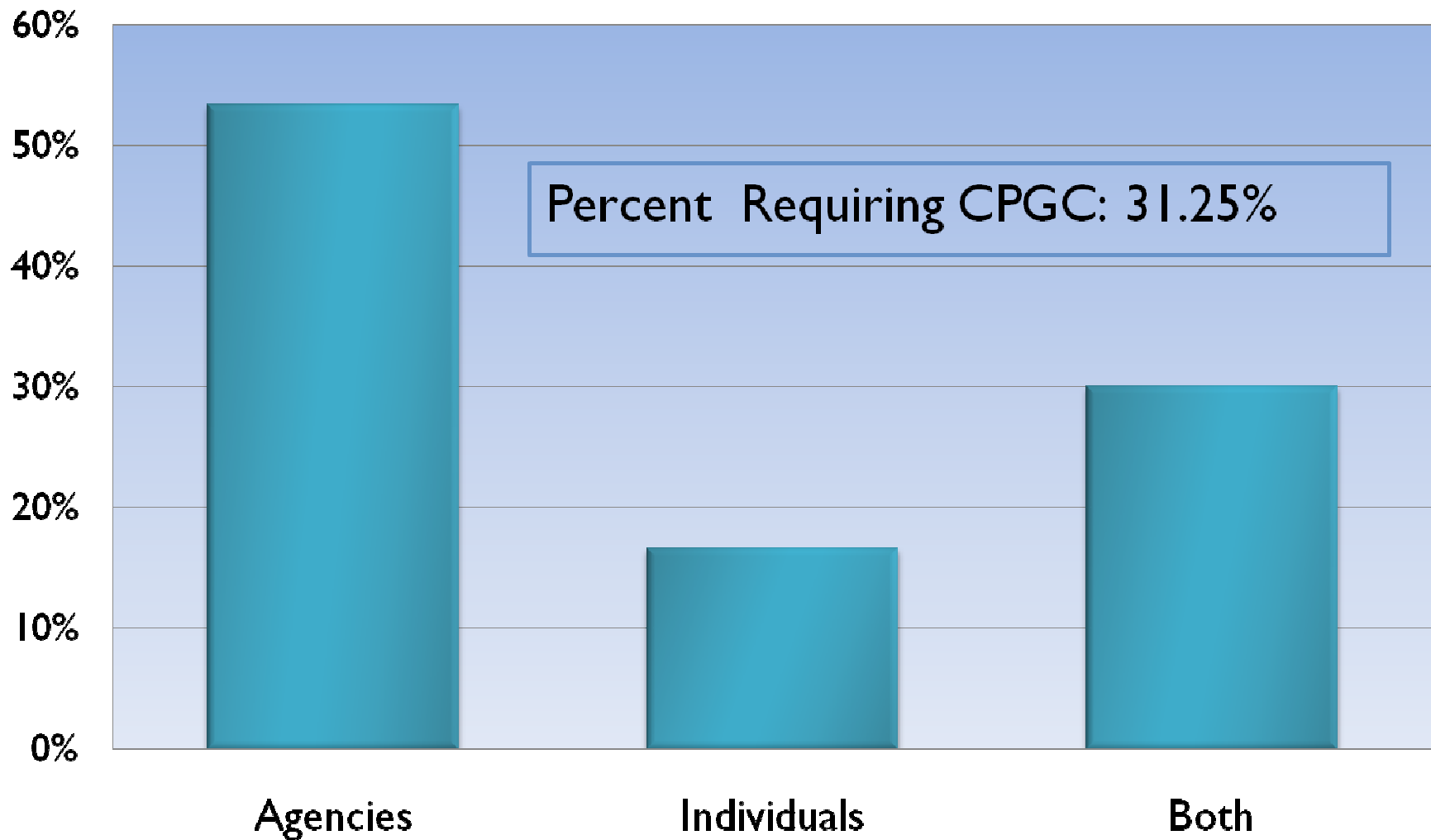
▶ ■ FY10 Calls for help

■ FY10 Treatment Enrollment

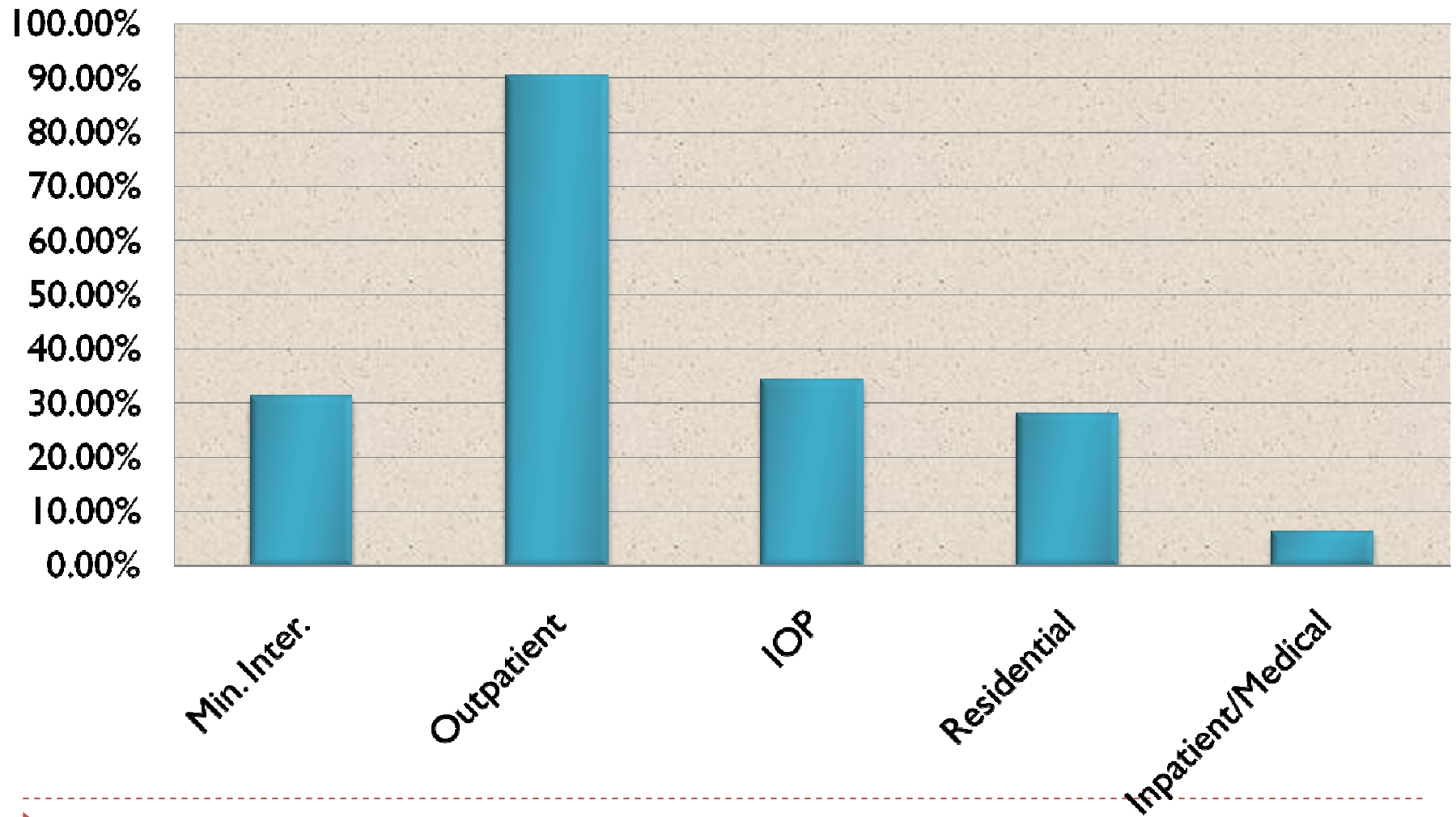
Treatment System

2010 APGSA Survey Findings

Who Provides Treatment

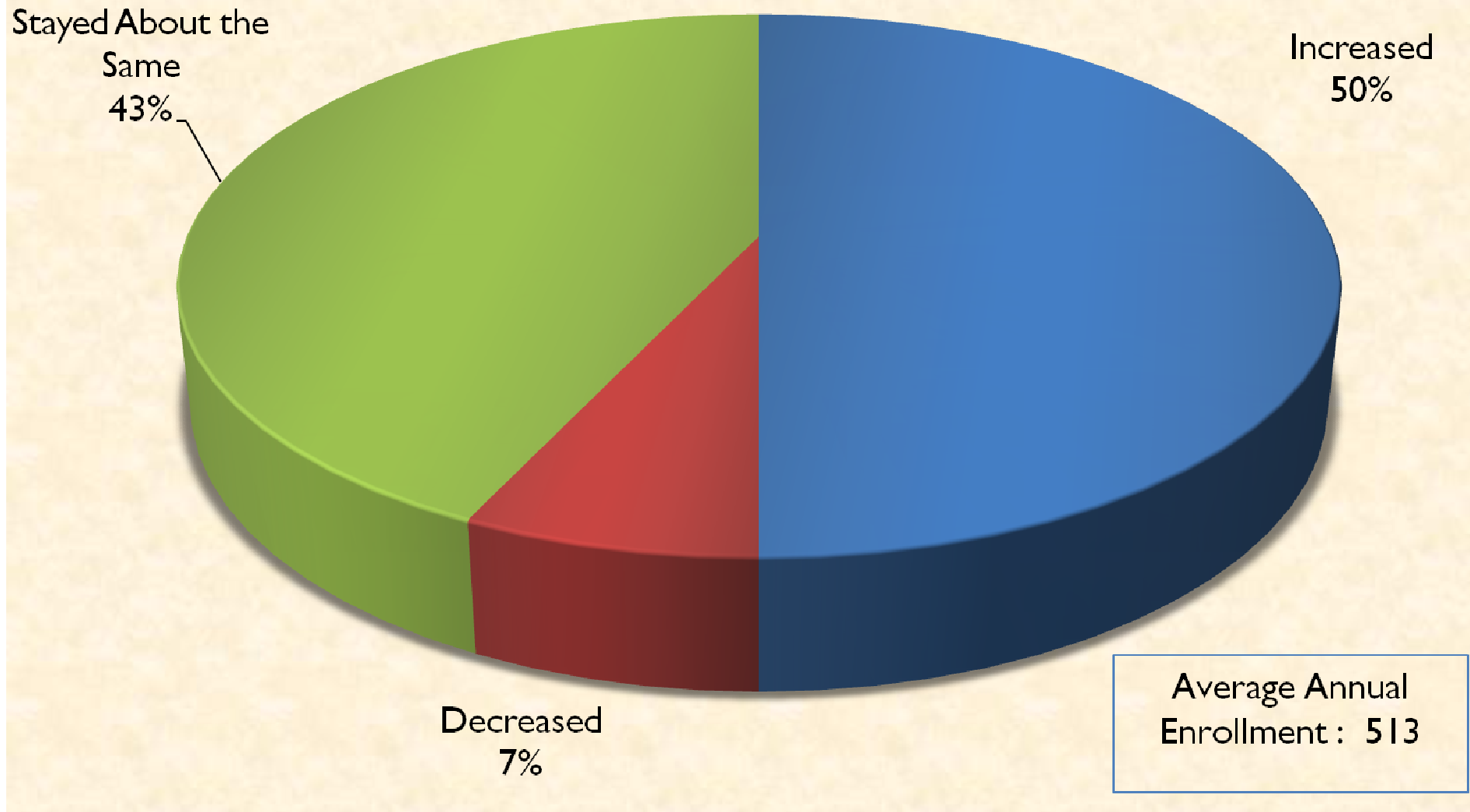


Levels of Care

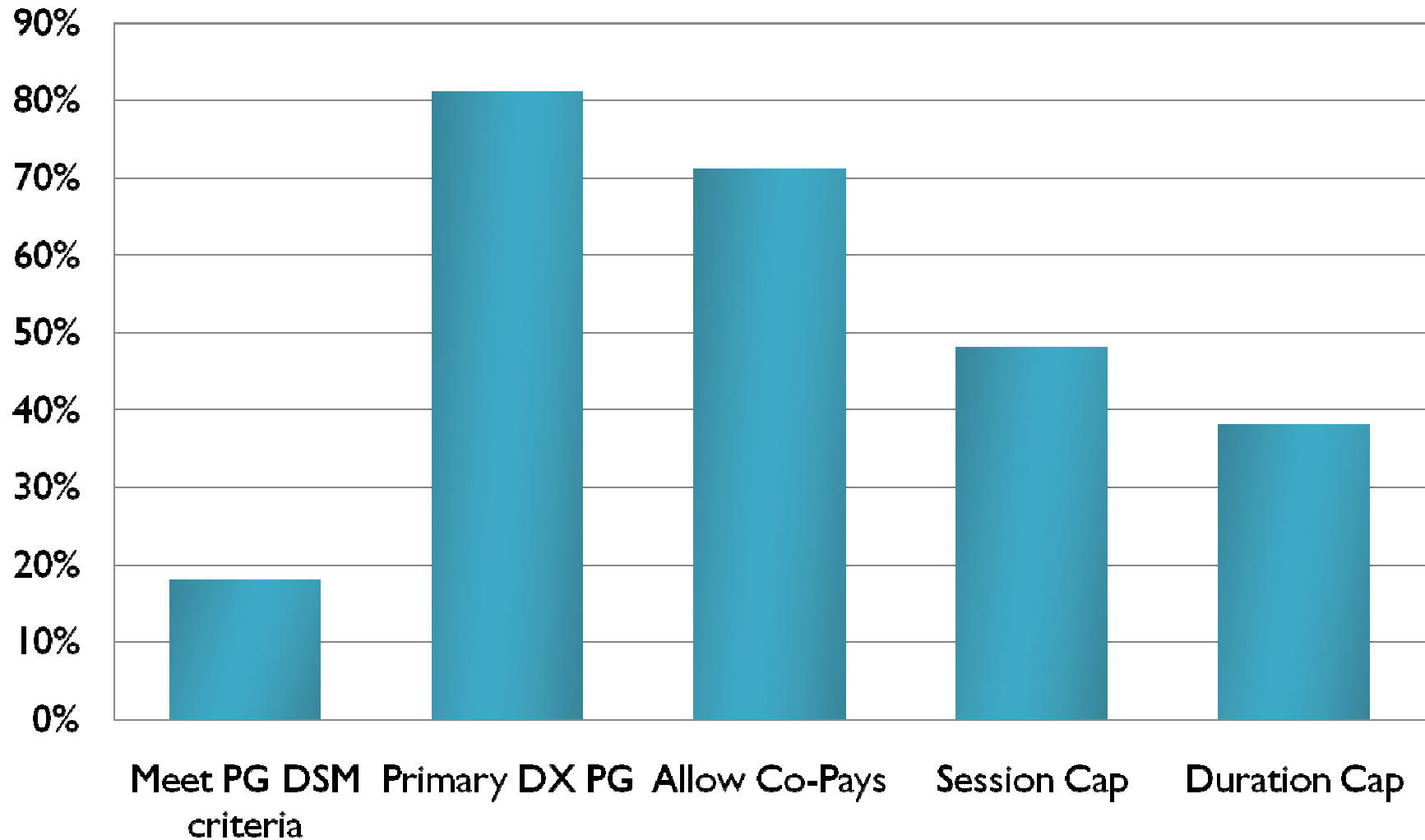


Includes only those states offering publicly funded gambling treatment (N = 32)

Treatment Enrollment FY 2010



Cost Containment Measures





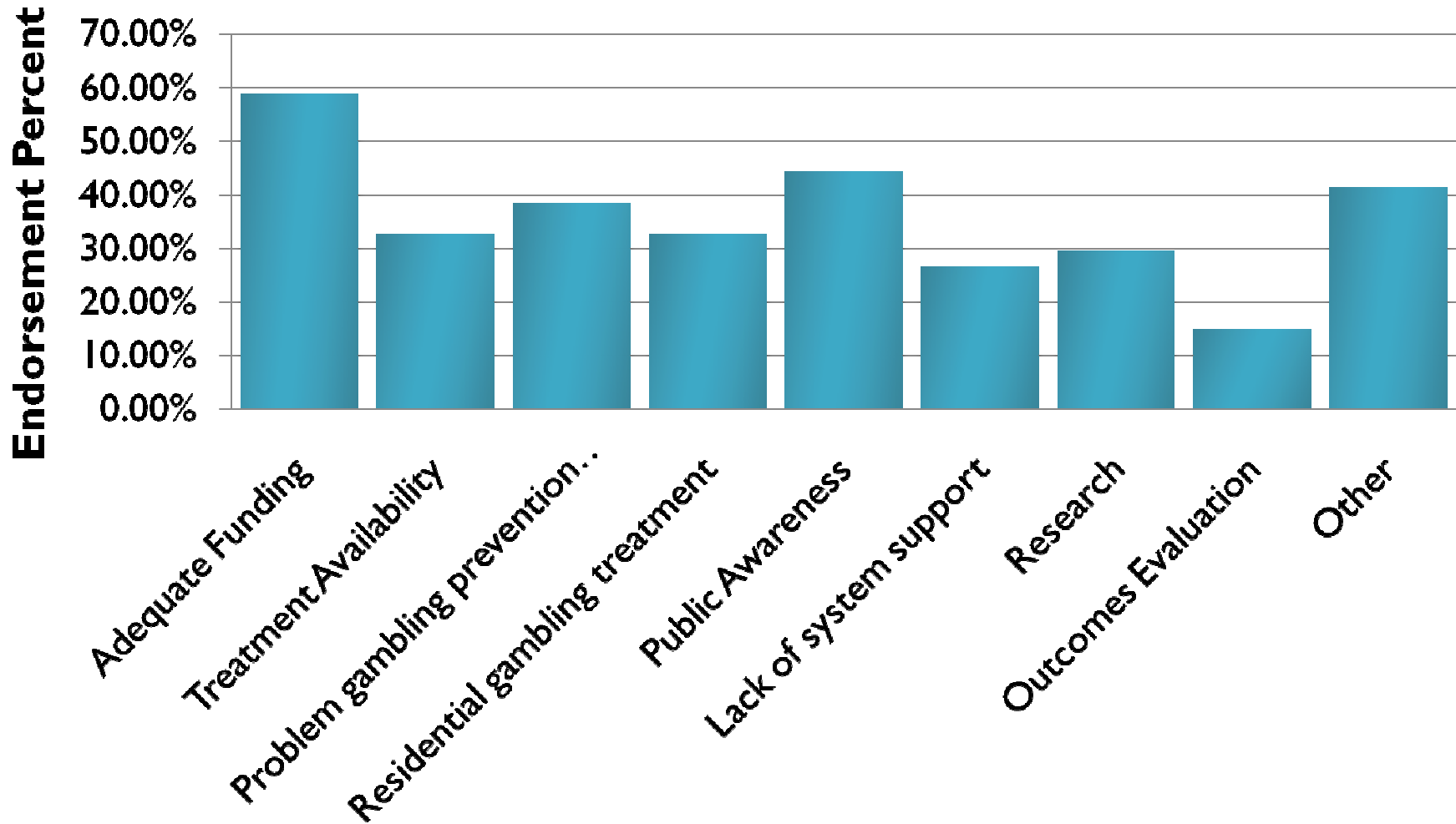
Policy Issues



2010 APGSA Survey

Identified Gaps in Services

“What is you state’s largest gap in problem gambling services?”

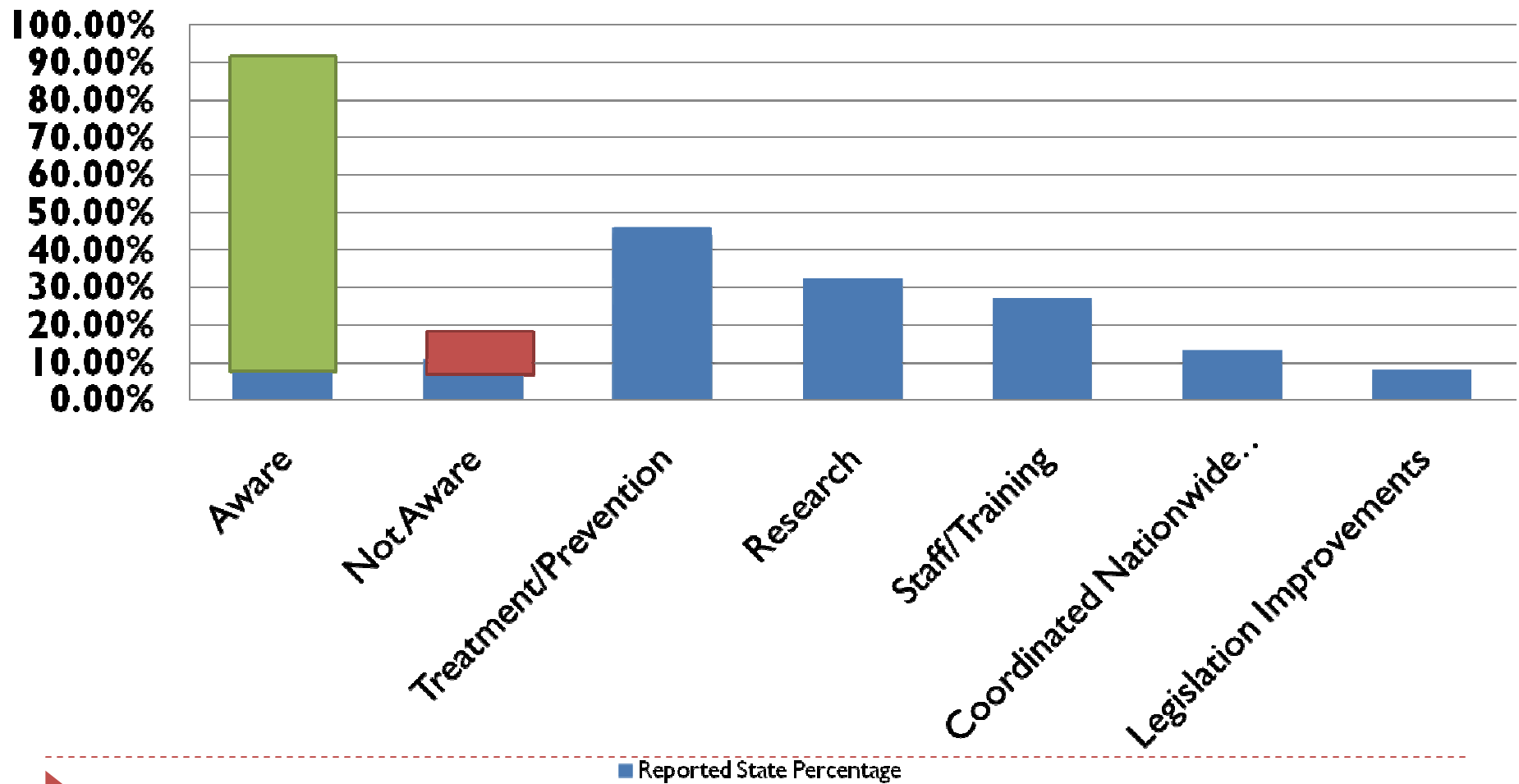


Note: Some respondents reported more than one “largest gap”

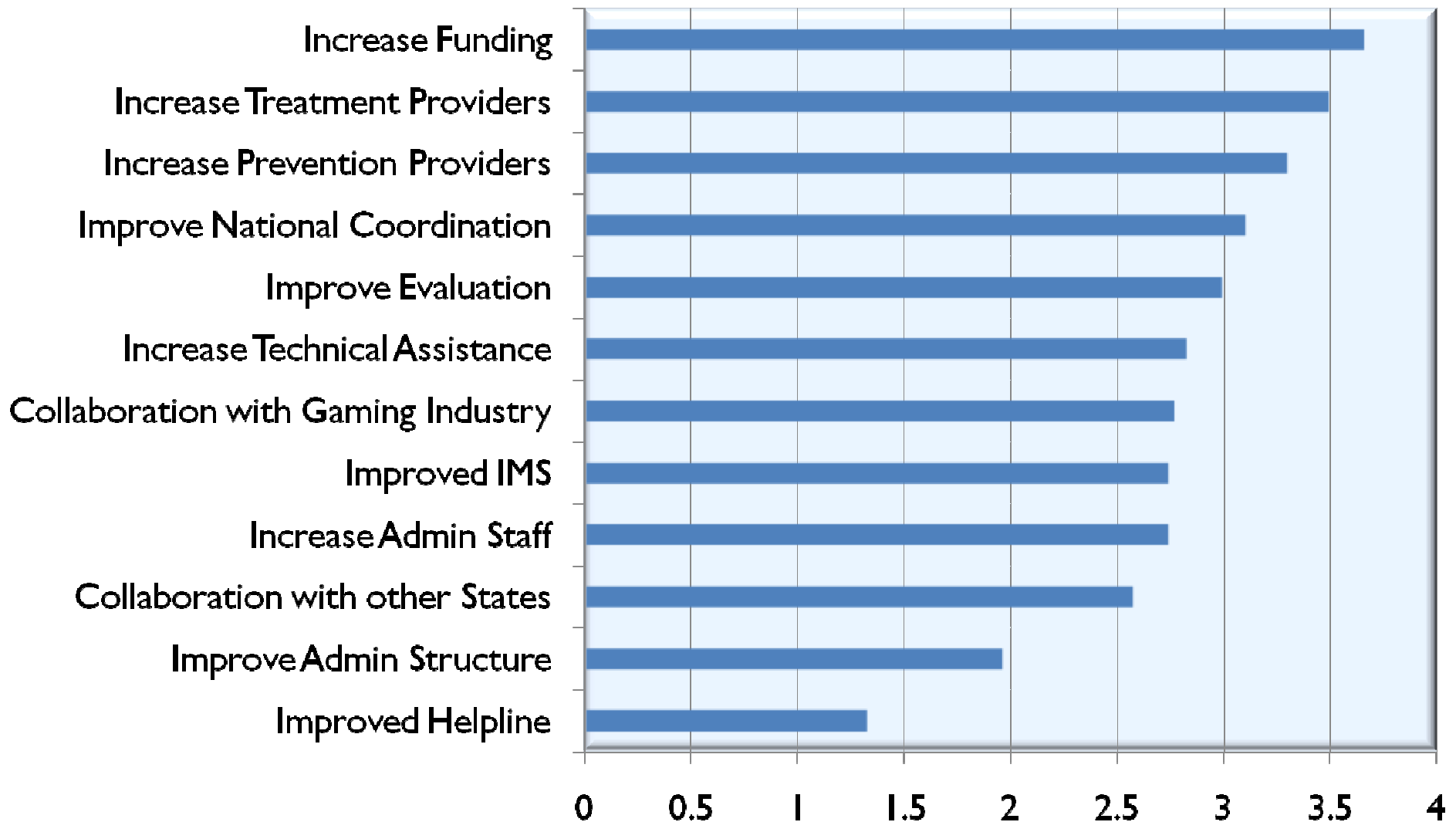
Comprehensive Problem Gambling Act

“Are you aware of the CPGA?”

“What type of SAMHSA programs, services, or grants are needed in your state efforts to address problem gambling?”



Infrastructure Needs



0 = no need, 3 = somewhat needed, 5 = critically needed

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